

IIMS Journal of Management Science

Vol.6, No.2, May-August, 2015

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Does Investor's Heuristics Determines Their Investment Decisions?

A. Charles and R. Kasilingam

ABSTRACT

Investors use many rules to make an investment decision. Many of the rules will be framed based on

the trial and error method. This leads to the development of rules of thumb. Investors use these rules

to make decisions in a complex and uncertain environments. But in reality, the investors' decisions

are not rational. They are frequently influenced by psychological biases during investment decisions.

One such bias is heuristic. This paper looks at these heuristics and its influence on investor's

investment decisions. Heuristic variables such as representativeness, overconfidence, anchoring-

adjustment, conservatisms and aversion to ambiguity were taken for this study. The multistage

random sampling technique was used to collect the data from retail investors through the structured

questionnaire. The data so collected was analysed quantitatively by using different statistical tools.

Findings of this study suggest that investors are categorised based on the influence of heuristics as heuristic satisficing, heuristic bounded and heuristic unbounded. Further, based on the interactions of

demographic and investment variables with the heuristics, investor's heuristic model has been framed

and explained in this study.

Keywords: Investors, Decision making, Heuristics, Investor's segmentations, Heuristic model.

JEL Classification: M20

Biographical Notes: Dr. A. Charles is a PhD Scholar (part time) of Business Administration at

Manonmaniam Sundaranar University, Tirunelveli, Tamil Nadu, India. He can be reached at

charlestvm@gmail.com

Dr. R. Kasilingam is an Associate Professor of Management Studies, Central University of

Pondicherry, Pondicherry, India. He can be reached at kasimeena@gmail.com

From Intrusion to Engagement – Understanding Acceptance of Mobile

Marketing through Smartphones in India

Shubham Goswami

ABSTRACT

With the emergence of wireless technologies and high penetration of mobile phones, companies are

interested in utilising this medium for marketing communications. In India, marketers are in early

stages of exploring this great potential of developing marketing campaigns via mobile devices. The

increasing proliferation of smartphones is also empowering customer with wide possibilities for rich

media interactions and engagements. Thus, mobile marketing and its acceptance using smartphones

are core issues that marketers have yet to fully explore. The present study attempts to bridge this gap

and empirically examine the factors affecting consumers' attitude towards acceptance of mobile

marketing via smartphones. The study develops a research model and estimates the influences of

antecedent factors on attitude to participate in modern mobile marketing practices. The data are

analyzed through ANOVA and regression analysis and findings are drawn with implications related to

acceptance theories and marketing practices. The paper concludes with predictions on the future form

of mobile marketing and some areas of further research.

Keywords: Mobile marketing, Smartphones, Consumer acceptance, India

JEL Classification: M31

Biographical Note: Dr. Shubham Goswami is currently working as an Assistant Professor, School of

Management at Sir Padampat Singhania University, Udaipur. He holds a Doctoral Degree in

Computer Science and Masters in Business Administration. He can be reached at

shubham.goswami@spsu.ac.in

Role of Technology in Financial Inclusion at the Bottom of the Economic

Pyramid – With Reference to India and Other Brics Nations

-Roshny Unnikrishnan and Lakshmi Jagannathan

ABSTRACT

We explore the role of technology in facilitating financial inclusion at the bottom of the economic

pyramid (BoP). In the Indian context, the relevance of Aadhaar cards in including the financially

excluded is critically examined. We compare the financial indicators of BRICS nations. We analyse

the variance between and within indicators of financial inclusion in BRICS nations. We prove that

there is significant difference between ownership of bank accounts and hence inclusion, between the

bottom of the economic pyramid (40%) and the mainstream population in BRICS countries. To

provide an insight into the financial inclusion levels, we quantify financial inclusion levels using the

index for financial inclusion (IFI) methodology for the BRICS countries for the year 2011. We

investigate the role of technology in financial inclusion in the Indian context by unearthing the

penetration level of Aadhaar cards in the Indian subcontinent.

Keywords: Financial inclusion, Bottom of pyramid, BRICS countries, Aadhar, IFI

JEL Classification: O33, G20, G28

Biographical Notes: Prof. Roshny Unnikrishnan is a MBA, pursuing PhD in the area of innovation in

mobile money services and economic empowerment at the bottom of the pyramid. She is currently

working as Assistant Professor in the area of strategy and corporate governance. She can be reached

at roshnyunnikrishnan@gmail.com

Dr. Lakshmi Jagannathan is a PhD from Anna University in the area of innovation and total quality

management. Dr Lakshmi currently heading the innovation and entrepreneurship development centre

at Dayananda Sagar Institutions, Bangalore. She can

lakshmi.quality@gmail.com

Role of Demographic Factors with HRD Climates

K. Muthukumar, S. Riasudeen and R. Ramamoorthy

ABSTRACT

This study explores the relationship between demographic factors and HRD climate in manufacturing

industry in the Union Territory of Pondicherry. The questionnaire was distributed to employees

working in manufacturing industry employing simple random sampling technique. Sample size

consists of 95 respondents. Data was collected from the primary source. At a Post data collection, it

was analysed using SPSS 20.0. Descriptive statistics was used to analyse the demographics and the

ANOVA test were also used to analyse the research objective. Finally it is concluded in the present

study that hypothesis is partially accepted, as there are partially significant relations between

demographic variables and HRD climate for employees working in manufacturing sector.

Keywords: HRD climate and its components, HRD mechanism, Demographic factors

JEL Classification: O15, M12, M10

Biographical Notes: Mr. K. Muthukumar is a Doctoral Research Scholar at the Department of

Management Studies, Pondicherry University, Pondicherry. He can be contacted at

muthu.dandy@gmail.com

Dr. S. Riasudeen is an Assistant Professor at Department of Management Studies, Pondicherry

University, Pondicherry. He can be contacted at riasudeen@yahoo.co.in

Mr. R. Ramamoorthy is a Doctoral Research Scholar at the Department of Management Studies,

Pondicherry University, Karaikal Campus, Karaikal, Pondicherry. He can be contacted at

ramamoorthy07@gmail.com

Study of an Individual's Entrepreneurial Intention: Evidences from

Telecom Industry in Jaipur City

Anil Mehta and Smita Sharma

ABSTRACT

Entrepreneurs have been regarded as the key drivers in the progress and development of a nation.

Entrepreneurs are persons undertaking innovation, finance and business acumen in order to transform these innovations into economic goods. Risk taking, opportunity seeking and speculation

are normally considered as characteristics of entrepreneurs in various research studies. The study

explored the factors required by managers intending to become an entrepreneur. This study focussed

on the relationship between individual motivational factors critical to entrepreneurial business

success. Factors behind the motivational levels of individuals who intend to become entrepreneurs

such as opportunity recognition, triggering event, need for achievement, innovation, self-efficacy and

propensity for proactive behaviour were chosen as the main variables and a questionnaire was

designed. The questionnaire was sent to 40 local managers and employees of telecom industry and

25 valid responses were received. A correlation coefficient was determined among all the above

variables. Similarly, the correlation study suggested a positive correlation between triggering event

and need for achievement and propensity for proactive behaviour (0.512,0.573). A low positive

correlation was found between need for achievement and innovation (0.345). The results suggest that

incubation practices and training could enhance the entrepreneurial capabilities among the

employees. Entrepreneurship is a process and could be nurtured through programs that promote

entrepreneurial attitude and help potential entrepreneurs engage in entrepreneurial activities.

Keywords: Entrepreneurs, Opportunity recognition, Innovation, Risk taking

JEL Classification: M10

Biographical Notes: Dr. Anil Mehta is presently working as a Professor in the Department of Business

Administration, University of Rajasthan, Jaipur. He has published more than 40 articles and research

papers in leading journals and has authored 10 books. He can be reached at mehta.2001@gmail.com

Dr. Smita Sharma is presently working as JRF in the Department of Business Administration,

University of Rajasthan, Jaipur. She can be reached at envirosmita@yahoo.com

Consumer Preferences for Private and National Brands in Men's Apparel

Arif Hasan and Fayaz Ahmad Nika

ABSTRACT

The purpose of this research was to study preference towards private and national brands in men's

apparel among consumers in Delhi NCR. Marketing of national as well as private brand in men's

apparel is a challenge faced by managers of organised retail. Variables to be investigated include

psychographic and demographic characteristics. The current study argues based on the theoretical

framework that psychographic and demographic dimensions also have an impact on attitude toward

men's apparel. Delhi-NCR has been selected for the study, since it is likely to represent other metros

in India, has cosmopolitan outlook and with higher disposal income. The research design is cross

sectional based on the descriptive methodology. The mall intercept survey, structured questionnaire

was employed to collect the primary data in Delhi NCR. A total of 460 respondents completed and

returned useable questionnaires. Brand preference of men's wear depended on demographics and

psychographics; thus a combination of demographic factors and psychographic factors were useful in

determining brand preference. The major implication for the retailer is that they need to develop

favourable attitude toward private brands among consumers. They should also fight negative

promotion about their private label brands. No significant relationships were found between consumers' preference for brand (i.e., private and national brands) and demographics; psychographic

factors were found positively correlated with brand preferences. Price and quality consciousness were

found significant determinant across the most of the variables studied under psychographic factors.

Keywords: Private brand, National brand, Men's apparels

JEL Classification: M310

Biographical Notes: Mr. Arif Hasan (UGC-MANSRF) is pursuing his Integrated Ph.D. from the

Department of Management, Central University of Kashmir. He has qualified UGC NET consecutively

two times in June 2013 and December 2014. He can be reached at arifhasan135@gmail.com

Dr. Fayaz Ahmad Nika is working as an Associate Professor in Management in the Central University

of Kashmir. He is Hon'y Head Academics of the Srinagar Chapter of the ICSI. He can be contacted at

n_fayaz2004@yahoo.co.in

Relevance and Impact of Micro-savings in Building Financial Assets for

Poor in India

Prema Basargekar

ABSTRACT

The growth of micro-finance in terms of breadth and width in world as well as in India has been

phenomenal. Existing research mainly focuses on its impact on empowerment of poor women through

access to micro-credit by promotion of entrepreneurship, reduction in economic vulnerability, etc. One

of the major contributions of microfinance is also in terms of provision of access to 'micro-savings' to

poor women. This other side of microfinance until recently was not given due importance due to

predominance given to micro-credit. Slowly it is realised that micro-savings play an equally important

role in overall empowerment process of poor women. This paper aims to assess the relevance and

importance of 'micro-savings' as one of the major tools of empowerment with special reference to

India. It uses primary data analysis of 698 microfinance clients from Maharashtra state. The paper concludes that access to 'micro-saving' is one of the most prominent reasons for microfinance clients

to join the programme and the SHG model of microfinance has resulted in building financial assets for

poor women.

Keywords: Micro-saving, asset building, women empowerment

JEL Classification: G21

Biographical Note: Dr. Prema Basargekar is working as an Associate Professor at the K.J. Somaya

Institute of Management Studies and Research, Mumbai in the areas of Economics and

Entrepreneurship Management. She has completed her doctorate from BITS Pilani. She can be

reached at prema@somaiya.edu, basargekarprema@gmail.com