

F.No. 8-16/2023-TS. V
Government of India
Ministry of Education
Department of Higher Education
(Management Division)

Shastri Bhawan, New Delhi
Dated: 3rd February, 2025

To

The Directors
All IIMs

Subject: Refund of fees to the students/candidates withdrawing from the programmes- reg.

Sir/Madam,

I am directed to refer to the subject mentioned above, and to say that the Ministry has been receiving a number of grievances from students regarding non-refund of fees subsequent to withdrawal of admission or migration to another institute.

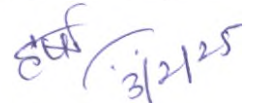
2. In this regard, copy of Ministry's letter no. 10-1/2021-TS.V dated 17th May, 2022 along with enclosures is attached. Vide the said letter, all IIMs were requested to (i) ensure compliance of instructions issued in the letter in letter and spirit and (ii) to prominently publish Ministry's letter as well as the fee refund policy on the website of respective IIMs.

3. However, the grievances indicate that some of the IIMs are not following the spirit of fee refund policy resulting in financial hardship to affected students and their families. The grievances also indicate that refund is refused by some IIMs on the ground that withdrawal would result in shortfall on admitted batch size, leading to financial loss and a full fee refund is economically not feasible for the institute, even in cases where refund is sought before beginning of the class. Moreover, in some cases, petitioners have submitted that they had to sign a letter agreeing to no-refund if they wish to get the admission withdrawn.

4. It is, therefore, requested to comply with Ministry's letter referred in para 2 above for all cases pertaining to refund of fee. Appropriate action may be taken for resolution of grievances accordingly.

Yours faithfully

Encl.: As above



(Harsha Rani)

Under Secretary to the Govt. of India

E-mail: - harsha.r@nic.in

Tel. No: 011-23385935

F. No. 10-1/2021-TS.V
Government of India
Ministry of Education
Department of Higher Education
(Management Division)

Shastri Bhawan, New Delhi
Dated 17th May, 2022

To,
The Directors,
All IIMs.

Subject: Refund of fees to the students/candidates withdrawing from the programmes - reg.

Sir/Madam,

I am directed to forward a copy of this Ministry's letters dated 18th May 2007 and 25th April 2014 on the above-mentioned subject (copies enclosed).

2. All IIMs are requested to ensure compliance of instructions issued in the letter in letter and spirit. The letters of the Ministry as well as the refund policy of IIMs must be prominently published on the website of respective IIMs.

Yours faithfully,

Encl: As above



(Deep C. Lakra)

Under Secretary to the Government of India
Ph.: 011-23385935

Speed Post (4)

F.No.8/10/2014-TS.V
Government of India
Ministry of HRD
Department of Higher Education
[Management Division]

Shastri Bhawan, New Delhi.
Dated the 25th April 2014

To,

The Directors of IIMs at

Shillong, Rohtak, Ranchi, Raipur, Trichy, Udaipur & Kashipur.

Subject: Refund of fees to the students/ candidates withdrawing from the programme.

Sir,

I am directed to forward herewith this Ministry's letter No.21-166/2007-TS.II dated 18th May 2007 alongwith a notification of this Ministry, directing to instruct Institutions and Universities in the public interest, to refund the entire fees collected from any of the students after a deduction of processing fee of not more than ₹ 1000/- to such a student withdrawing from the programme, for information and compliance.

Yours faithfully,


[Sujit Kumar] 18/5/14

Under Secretary [Management]
Ph.: 011 23074199
Telefax: 011 23385387

Encls.: As above.

(4)

5/12

20/5/14

Immediate

F. No. 21-166/2007-TS. II
Government of India
Ministry of Human Resource Development
Department of Higher Education
Technical Section-II

Shastri Bhawan, New Delhi -- 110 001,
Date: 18.05.2007.

The Director, IIM, Ahmedabad,
The Director, IIM, Kolkata,
The Director, IIM, Lucknow,
The Director, IIM, Indore,
The Director, IIM, Bangalore,
The Director, IIM, Kozhikode.

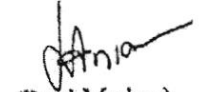
Subject: Refund of fees to the students/candidates withdrawing from the programme.

Sir,

I am directed to refer to this Ministry's Notification No. 14-4/2007-U.3(A) (copy enclosed) directing the UGC and the AICTE to instruct Institutions and Universities in the public interest, to refund the entire fees collected from any of the students after a deduction of processing fee of not more than Rs. 1000/- to such a student withdrawing from the programme.

You are requested kindly to follow the above instructions in your Institute and refund the entire admission acceptance fees or any other fees collected from the student after deducting only Rs.1000/- if such a student decides not to seek admission in your Institute..

Yours faithfully,



(Ravi Mathur)
Joint Secretary to the Govt. of India
Tel.23381097

Encl: as above

18/5/07